



REPUBLIC OF THE PHILIPPINES
CAGAYAN STATE UNIVERSITY
ANDREWS CAMPUS
Caritan, Tuguegarao City, Cagayan

UNIVERSITY QUALITY ASSURANCE OFFICE

University Quality Assurance Plan of Cagayan State University Academic Years 2021-2024

VISION

CSU is a University with global stature in the arts, culture, agriculture and fisheries, the sciences as well as technological and professional fields.

MISSION

Cagayan State University shall produce globally competent graduates through excellent instruction, innovative and creative research, responsive public service and productive industry and community engagement.

CORE VALUES

Competence

- Critical Thinker
- Creative Problem -Solver
- Competitive Performer: Nationally, Regionally and Globally.

Social Responsibility

- Sensitive to Ethical Demands
- Steward of the Environment for Future Generations
- Social Justice and Economic Equity Advocate.

Unifying Presence

- Uniting Theory and Practice
- Uniting Strata of Society
- Unifying the Nation, the ASEAN Region and the world
- Uniting the University and the community.



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CORE VALUES

Competence
Social Responsibility
Unifying Presence



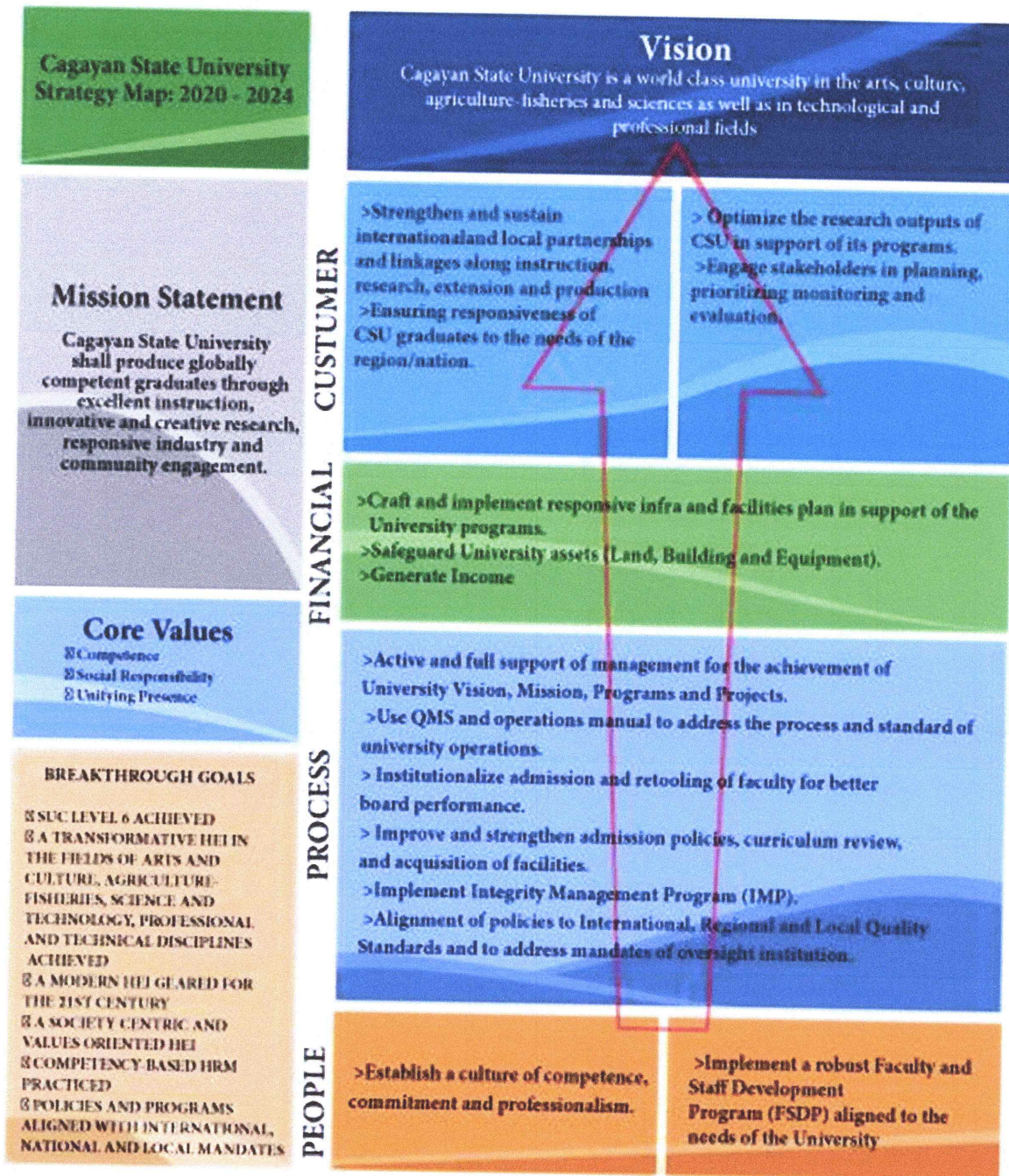
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BALANCED SCORE CARD AND STRATEGIC MAP



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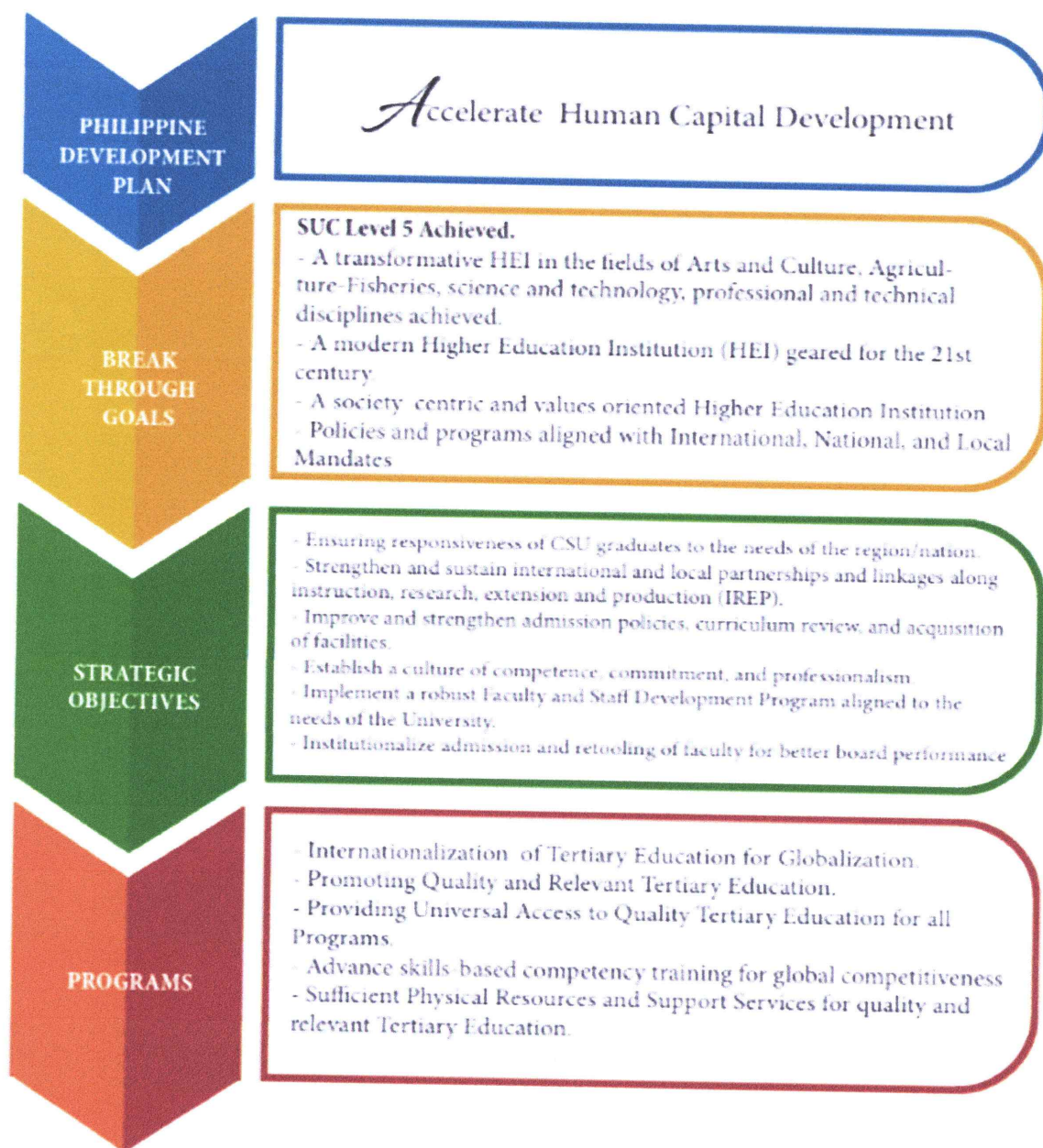
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ACADEMIC AFFAIRS FRAMEWORK



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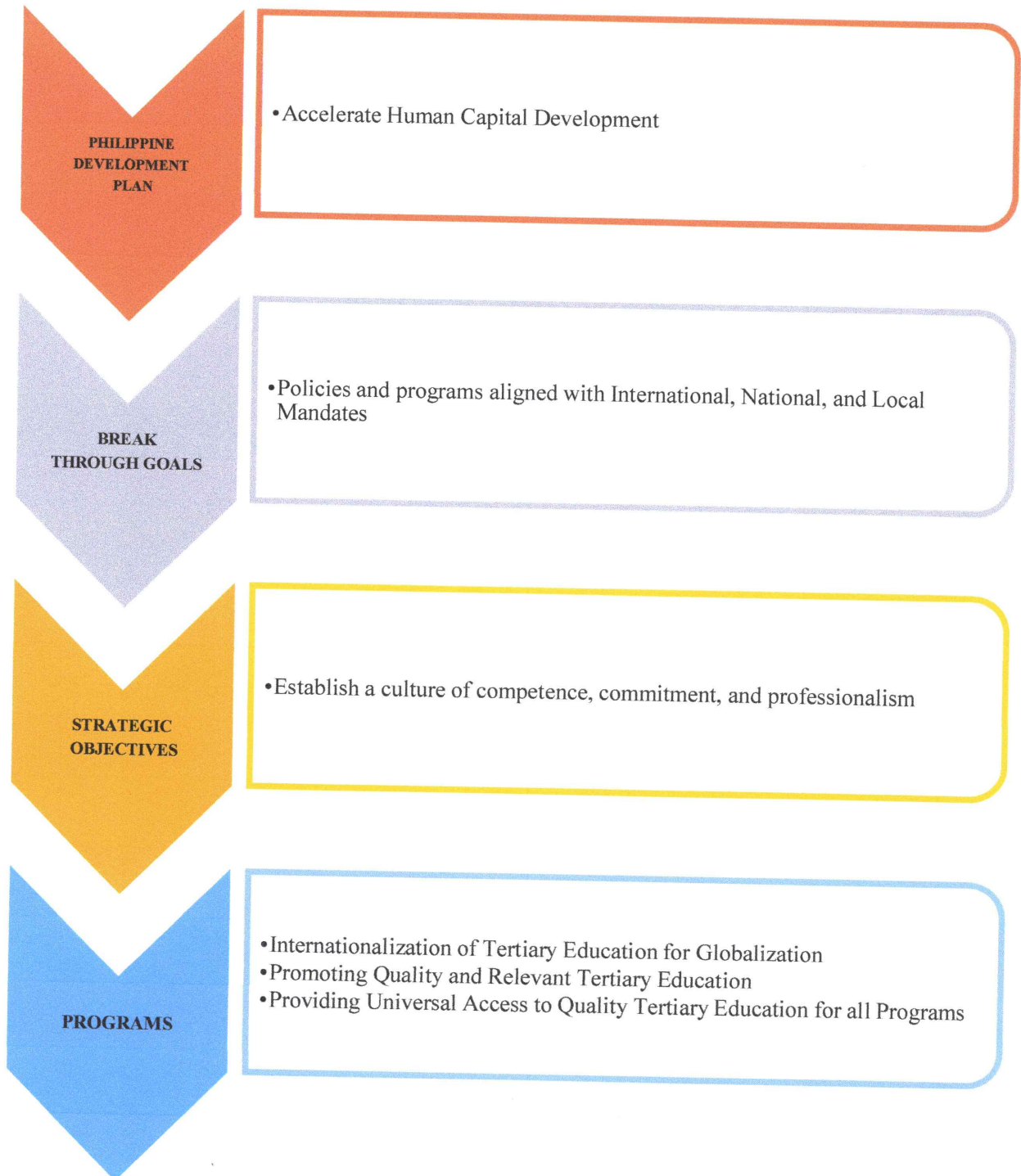
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UNIVERSITY QUALITY ASSURANCE FRAMEWORK



VISION

CST is a University with global stature in the arts, culture, agriculture and fisheries. Its graduates are well on technological and professional fields.

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QUALITY POLICY:

The Cagayan State University upholds the global stature by consistently providing excellent service through total quality management.

QUALITY OBJECTIVES:

To reinforce its commitment, CSU shall attain the following quality objectives:

1. Sustain strong quality of instruction and innovations in research, extension, production, and resource mobilization;
2. Provide adequate support to advance competences for human resource development;
3. Upholds core values of competences, social responsibility, and unifying presence in embracing opportunities and addressing risk in all endeavors;
4. Ensure a responsive feedback mechanism through regular review and evaluation of quality management system; and
5. Comply with the standard requirements of statutory and regulatory bodies.

Cagayan State University (CSU) is dedicated to providing all stakeholders with high-quality education and services. To ensure that this goal is met, the university has developed a comprehensive quality assurance plan that is aligned with the university's strategic directions.

QUALITY ASSURANCE ACTIVITIES	OBJECTIVES	TIMELINE	OFFICE RESPONSIBLE
1. Self-Assessment 1.1 Internal Accreditation/ Institutional Self-Survey Visit 1.2 Mock Accreditation 1.3 Post – Conference 1.4 Internal Audit	➤ To assess the level of excellence and efficiency of the university's initiatives, services, and programs. ➤ To conduct in-depth assessment of the efficiency and effectiveness of the procedures of service providers and curricular programs of the university ➤ To provide assurance that the programs submitted for external accreditation	Academic Years: 2021-2024	VPAA, University and Campus Quality Assurance University and College Deans



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	are appropriately prepared for evaluation.		
2. External Evaluation 2.1 Acquire Institutional Membership in External Accreditation Agencies such as: -AACCUP -AUN-QA -CIP ISO Service Provider -DTI Competitive Bureau -Consortium -DOST -SUC Levelling	➤ To achieve higher level program certification and, eventually, institutional accreditation from the AACCUP. ➤ To acquire international accreditation certification such as ASEAN University Network-Quality Assurance (AUN-QA) in order to be at par with international universities.	Academic Years: 2021-2022 2022-2023 2023-2024	University President, VPAA, CEOs, University and Campus Quality Assurance Offices, University and College Deans, University QMR
3. Continuous Improvement 3.1 Quality Assurance Strategic Planning 3.2 Customer Satisfaction 3.3 Feedback Form 3.4 Student Feedbacking 3.5 Suggestion Box 3.6. Open Forum 3.7 Curriculum Review 3.8 Collaboration Benchmarking	➤ To establish quality assurance goals and to create a quality assurance plan. ➤ To continuously enhance ongoing effort of the university's programs, services and activities. ➤ To ascertain that office services are meeting client expectations and to improve the services they deliver.	All Year Round Academic Year 2021-2024	University President, VPAA, CEOs, University and Campus Quality Assurance Offices, University and College Deans, University QMR



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4. Quality Enhancement 4.1 Benchmarking 4.2 Partnerships and Collaboration 4.3 Linkages 4.4 Innovation 4.6 Internationalization 4.5 Preparing and Submitting Quality Assurance Report	➤ To implement quality enhancement activities such as professional development for faculty and staff, research activities, and community engagement. ➤ To guarantee the quality of its programs and services, the university is committed to maintaining high standards of excellence and providing quality education and services. ➤ To strengthen the university's programs and services and to encourage ongoing progress. ➤ To build connections and partnership with prominent worldwide, national, and local institutions, agencies, and industries. ➤ To establish linkages and collaboration in a highly reputable international, local institutions agencies and industries.	All Year Round Academic Year 2021- 2024	VPAA, HR, VPRDE, VPPRM, Directors and Deans
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5. Sharing of Best Practices 6.1 Sharing efficient methods of managing resources and teaching strategies/ Methodologies 6.2 Post-Accreditation Conference 6.3 Accreditation Summit 6.4 Awarding best employees (highest evaluation rating) 6.5 Search for outstanding faculty and staff 6.6 Presidential Efficiency Awards	➤ To enhance the quality of education by promoting effective teaching processes, encourage collaboration, and teamwork among faculty and staff to create a positive work environment. ➤ To establish a culture of continual learning, progress and innovation inside the university. ➤ To review and improve Quality Assurance systems for continual improvement and innovation.	All Year Round Academic Year 2021-2024	VPs, Deans, CEOs, Directors CQA, College Deans, Faculty Members
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University President



VISION

to be a college that is
excellent in quality
teaching, research and
service. It is committed to
excellence in teaching, research and
service.

MISSION

to provide quality education and training
to the people of Cagayan and the
region. It is committed to
excellence in teaching, research and
service.

CORE VALUES

Competence
Social Responsibility
Unity and Integrity



UN-QA



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